Your T2 Remote User Manual



Get full control over your hearing aids to help you hear better and live better

Table of contents

1. Get started

Compatibility 3

2. Home overview 4

3. Info

About & privacy 6

4. Additional guidance

Safety information 7

Regulatory information 9

Compatibility

For best performance, we recommend using the most current software version available for your device.

Apple

iPhone, iPad, iPod

- The app runs on all versions of iOS & iPadOS 16.0 or later.

Android

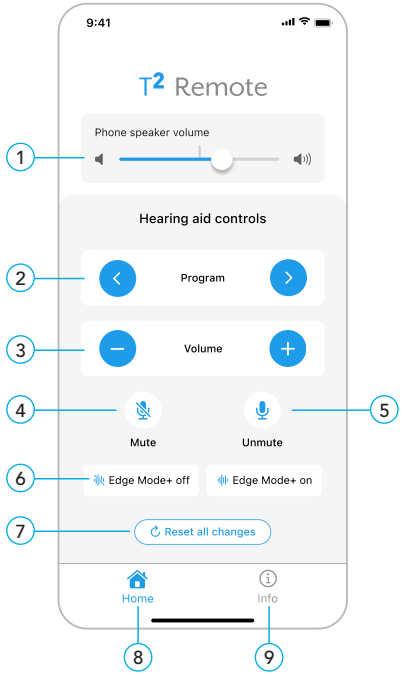
- The app runs on all versions of Android 8.0 or later.

Home overview

Find the key features that enhance your hearing aid use on the **Home screen**.

1. Phone speaker volume
2. Program
3. Volume
4. Mute
5. Unmute
6. Edge Mode+ off/on*
7. Reset all changes*
8. Home
9. Info: *App tour, Customer support, In-app user guide*

**Feature may vary by hearing aid model*



Your **Information screen** screen lets you view information about this app, user guidelines and agreements. These include:

- **App tour:** Review a guided tour through your home page options.
- **About & privacy:** Details regarding app creation, privacy policy, End User License Agreement, and consent options.
- **Customer support:** Option to email customer support for additional help as needed.
- **User guide:** Detailed guide of the app that is fully searchable.

Safety information

⚠ **CAUTION:** The sound output should not be uncomfortable or painful. You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

IMPORTANT NOTICE FOR PROSPECTIVE HEARING AID USERS:

It is good health practice for a person with a hearing loss to have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a prescription hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of the medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid.

The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

In some geographies, you must have a medical evaluation before purchasing a prescription hearing aid. Some States allow an adult to waive the medical evaluation.

A hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lip reading. In most cases infrequent use of a hearing aid does not permit a user to attain full benefit from it.

⚠ **CAUTION:** If set to the maximum output level and worn for periods of time exceeding the recommendations below, the patient's exposure to sound energy has the potential to exceed noise exposure limits. This instrument is intended for use for a maximum of sixteen (16) hours a day when set at the maximum output level.

Adverse Event Reporting

Any serious incident that has occurred in relation to your Starkey device should be reported to your local Starkey representative and the Competent Authority of the Member State in which you are established. A serious incident is defined as any malfunction, deterioration in the characteristics and/or performance of the device, or inadequacy in the device Operations Manual/ labeling which could lead to the death or serious deterioration in the state of health of the user, OR could do so upon recurrence.

Intended Use

The T2 Remote is intended to allow a user to remotely control volume, program selection, Mute/Unmute of T2-enabled hearing aids.

Indications for Use

The T2 Remote is an optional program indicated for patients using T2-enabled hearing aids and who wish to use an iOS or Android device to serve as a remote control.

Intended User and User Environment

Lay persons in a home environment.

Clinical Benefit

The T2 Remote itself does not provide direct clinical benefit. An indirect clinical benefit is provided by enabling the hearing aids to achieve their intended purpose.

IFU applicable to the following:

- Starkey: Picasso, Evolv AI, Genesis AI, Signature Series, Edge AI, G Series AI, Omega AI, Omega AI+
- Audibel: DaVinci, Arc AI, Intrigue AI, Signature Series, Vitality AI, A Series AI, Aris AI, Aris AI+
- NuEar: Canvas, Savant, NE NXG AI, Signature Series, Edge AI, NE Series AI, Noble AI, Noble AI+
- MicroTech: Portrait, MicroTech Envy, MT NGX AI, Signature Series, Edge AI
- KIND: KINDvitalo & KINDvaro, KINDviano x, KINDviano
- Pro Akustik: ipro AI
- Telefunken: Vation & TF10-2 Plus X, TF8-2 Plus, TF7-5 Plus X, TF5-2 Plus X, TF3-2 Plus X
- Audigy: AGXs pi, AGXs Evolv AI, AGXs Genesis AI, Signature Series, Edge AI, G Series AI, Omega AI

Security Notice

Patient data is private and protection of it is important, therefore please refer to the following:

- Make sure smartphones are kept up to date with the latest operating system security updates.
- Make sure your installed app version is up to date.
- Only use Starkey apps from official stores with your hearing aids.
- Make sure installed apps only have permissions they need.
- Do not use a jail-broken phone to ensure data is kept safe at all times.
- Protect your smartphone backups from data loss and theft.
- Remove all data from smartphone if it will no longer be used by your or will be disposed of.

Please note that this is not an exhaustive list.

Regulatory information

For service or repair, please contact your hearing care professional first.
If necessary, you can send your hearing aids to:

Manufacturer according to FDA and EU Medical Device Regulation 2017/745
Starkey Laboratories, Inc.
6700 Washington Ave. South
Eden Prairie, MN 55344 USA
www.starkey.com

EC REP

Starkey Laboratories (Germany) GmbH
Weg beim Jäger 218-222
22335 Hamburg
Germany

CH REP

QUNIQUE GmbH
Bahnhofweg 17
5610 Wohlen
Switzerland

UK Authorised Person:
Starkey UK
William F. Austin House
Pepper Rd, Hazel Grove
Stockport SK7 5BX, UK
www.starkey.co.uk

Manufacturer according to Health Canada
Starkey Labs Canada Co.
2476 Argentia Road, Suite 301
Mississauga, ON L5N 6M1
www.starkeycanada.ca

Symbol	Symbol Meaning	Applicable Standard	Symbol Number
	Manufacturer	BS EN ISO 15223-1:2021	5.1.1
EC REP	Authorized representative in the European Community	BS EN ISO 15223-1:2021	5.1.2
	Importer	BS EN ISO 15223- 1:2021	5.1.8
MX	Country of Manufacture	BS EN ISO 15223-1:2021	5.1.3
	Date of Manufacture	BS EN ISO 15223-1:2021	5.1.3
REF	Catalogue Number	BS EN ISO 15223-1:2021	5.1.6
SN	Serial Number	BS EN ISO 15223-1:2021	5.1.7
MD	Medical Device	BS EN ISO 15223-1:2021	5.7.7
	Keep Dry	BS EN ISO 15223-1:2021	5.3.4
	Temperature Limit	BS EN ISO 15223-1:2021	5.3.7
	Humidity Limitation	BS EN ISO 15223-1:2021	5.3.8
	Caution	BS EN ISO 15223-1:2021	5.4.4
	General warning sign	EC 60601-1, Reference no. Table D.2, Safety sign 2	ISO 7010-W001
	Refer to instruction manual/booklet	EC 60601-1, Reference no. Table D.2, Safety sign 10	ISO 7010-M002
	Collect Separately	DIRECTIVE 201 2/19/EU (WEEE)	Annex IX
	Class II equipment	IEC 60417 Reference no. Table D.1	Symbol 9 (IEC 60417- 5172)
	Regulatory Compliance Mark (RCM)	AS/NZS 4417.1:2012	N/A
UK CA	UKCA Mark	SI 2002 No 618, as amended (UK MDR 2002)	N/A
	Giteki Mark	Japanese Radio Law	N/A
	Direct current	IEC 60601-1 Reference no. Table D.1	IEC 60417-5031
	Recycling Symbol	European Parliament and Council Directive 94/62/EC	Annex I-VII
	Recycling Symbol for electrical equipment and portable batteries	European Parliament and Council Directive 94/62/EC	Annex I-VII
NOM	NOM Certification symbol	IEC 60601-1 (IEC 60529) Table D.3	Code 2
IPN1N2	Degree of protection	IEC 60601-1 (IEC 60529) Table D.3	Code 2
	Korea KCC Mark		
	Translation	BS EN ISO 15223-1:2021	5.7.8

Notes

To access an electronic version of this user guide, please visit:
https://eifu.starkey.com/eifu/

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Patent: www.starkey.com/patents