

Your StarLink Table Microphone User Manual



Accessory for:

Wireless hearing aids

Congrats on your new Table Microphone!

Your Table Microphone is designed to improve listening in noise by allowing you to focus on the primary speaker in multiple-speaker settings, like meetings or family gatherings. And connect with the world around you.

Use this simple manual to get started.

Package contents:

- Table Microphone
- Power adapter
- USB-to-microUSB cable
- Plug options for:
 - United States
 - Europe
 - Australia
 - United Kingdom
- Pouch
- Wired earphones with ear tips
- TV streaming cable
- Hanger with lanyard
- Silicone case
- User manual

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Meet your Table Mic

Overview

1. MicroUSB jack

- Rechargeable via USB-to-MicroUSB cable.
- Streams audio via TV streaming cable.

2. Directional touch keys

Manual selection of a single or dual direction.

3. Segments

- Indicates the selected direction(s).
- Operational indicators, show:
 - Charging status
 - Power
 - Battery status
 - Pairing status
 - Volume
 - Line-in/out connectivity

4. Automatic mode indicator

- On indicates Automatic mode.
- Off indicates Surround or Manual mode.

5. Mode-switching button

Switches between Automatic and Surround modes.

6. Power button

Turns the Table Mic **ON/OFF**.

7. 3.5 mm audio jack

For connecting wired earphones.

8. Volume up (+) and down (-) buttons

Adjust volume stream.

9. Microphones

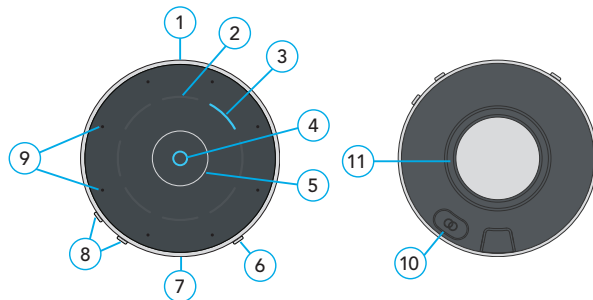
Eight built-in microphones to pick up speaker's voice.

10. Hearing aid pairing button

Pairs and connects to hearing aid(s).

11. Magnetic interface for hanger

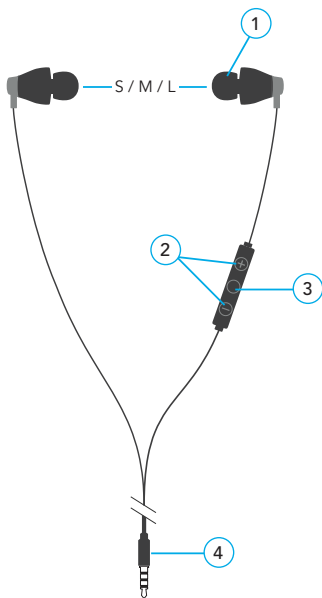
To use for remote microphone mode.



Meet your Table Mic

Wired Earphones Overview

- 1. Ear tips**
(small/medium/large)
For personal fit.
- 2. Volume up (+) and down (-) buttons**
Adjust volume stream.
- 3. Mode-switching button**
Switches between Automatic and Surround modes.
- 4. 3.5mm audio plug**
Connect to Table Mic in 3.5mm audio jack.



Set up your Table Mic

Power ON/OFF

Use the power button to turn your Table Mic **ON** or **OFF**:

- **ON** – press the power button for 1 second and release. The green segments indicate the battery charge level.
- **NOTE:** If the Table Mic needs to be charged, see *Charge your Table Mic* on p. 18.
- **OFF** – press the power button for 1 second and release.



To pair with hearing aids:

Before using your Table Mic for the first time, you'll need to pair it with your hearing aid(s). This allows your accessory to recognize your hearing aids so they can work together.

STEP 1: Turn ON your Table Mic

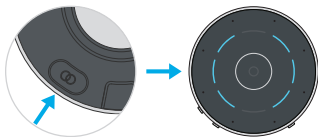
STEP 2: Turn your hearing aids OFF and ON.

- **For CROS hearing aid systems:** Turn OFF your hearing aids and CROS transmitter. Next, turn **ON** your hearing aids but leave the CROS transmitter **OFF**.

STEP 3: Pair your Table Mic with your hearing aid(s):

1. Ensure your hearing aids are not connected to nearby Bluetooth® devices:

- Turn **OFF** Bluetooth on your mobile phone.
 - Turn **OFF** any wireless accessories already paired to your hearing aids.
2. Place your hearing aids within 6 inches (15 cm) of your Table Mic.
 3. Press the hearing aid pairing button for 2 seconds and place the Table Mic face up on a stable surface. The blinking blue brackets indicate Bluetooth® is ready to pair.



4. For a **set** of hearing aids:

Left Bracket	Right Bracket	Pairing result	Next step
()	Both hearing aids paired.	Complete
()	Only left hearing aid paired.	Repeat 1-3 within STEP 3
()	Only right hearing aid paired.	Repeat 1-3 within STEP 3
()	No hearing aids paired.	Repeat 1-3 within STEP 3

5. For a **single** hearing aid:

Left Bracket	Right Bracket	Pairing result	Next step
(Left hearing aid paired.	Complete
)	Right hearing aid paired.	Complete
(Left hearing aid not paired.	Repeat 1-3 within STEP 3
)	Right hearing aid not paired.	Repeat 1-3 within STEP 3

Done! Head to the next page to start using your Table Mic.

Use your Table Mic

Your Table Mic is an assistive listening device and TV streamer. It streams audio directly to your wireless hearing aids.

Key use modes:

- **Table Microphone:** streaming the target voice from a selected direction in the below modes. For details, see *Conversation Streaming* on p. 14.
- Automatic
- Manual
 - Single direction
 - Dual direction

- Surround
- **Remote microphone:** streaming the voice of the person wearing the Table Mic. For details, see *How to Wear your Table Mic* on p. 14.
- **TV streamer:** streaming audio via line-in microUSB. For details, see *TV Audio Streaming* on p.17.

To use your Table Mic:

STEP 1:

Check that your hearing aids are ON.

Reminder – Before streaming audio for the first time, ensure your hearing aids are paired to your Table Mic. See p. 7.

STEP 2: Start/stop streaming audio

Do one of the following:

- **Turn On the Table Mic:**
Audio streaming automatically starts in hearing aid.
- **Hearing aid mobile app:** Open the app on your mobile phone or tablet. Select the option to start/stop streaming from **Accessories** screen.

NOTE: Typical wireless operating range is up to 60 feet (20 M). This may be shortened by environmental factors (e.g., obstructions, interference, position of people). Wider operating ranges may be possible, however, your audio or connection quality may decrease.

- **Wireless Remote:**

If configured by your hearing care professional, press the Favorite button.



- **Hearing aid user control:**

If configured by your hearing care professional, a specific gesture (e.g., a long press on a user control) can start/stop streaming.

NOTE: An audible indicator may play in your hearing aids to signal the start/stop of audio streaming.

STEP 3: Adjust the streaming volume. Do one of the following:


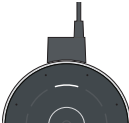



- Press the **Volume up (+) or down (-) button** on the Table Mic.
- Move the **volume slider** on the Accessories screen of your compatible mobile app.
- Press the **Favorite button** on your wireless **Remote**.*
- Press (or tap) your **hearing aid user controls**.*

*Controlling your Table Mic using this function must be set up by your hearing care professional.


Segments

The segments identify how your Table Mic is currently operating.

Operational




	<p>Product orientation For best performance, make sure the Table Mic Volume and Power buttons are facing you.</p>
	<p>Line-in White top segment indicates line-in connection (e.g., TV audio).</p>
	<p>Line-out White bottom segment blink indicates line-out connection (earphones).</p>
	<p>Volume + White top segment blinks when volume is increased.</p>
	<p>Volume - White bottom segment blinks when volume is decreased.</p>

Pairing Hearing Aid

	<p>Blinking blue brackets Searching for hearing aid(s).</p>
	<p>Solid green brackets Hearing aid pairing successful.</p>
	<p>Solid red brackets Hearing aid pairing unsuccessful.</p>

See p. 7 for details on pairing a set of hearing aids or a single hearing aid.

Conversation Streaming

	<p>Automatic</p> <p>Automatic mode indicator (O) solid blue. Blue segment indicates active listening direction.</p>
	<p>Manual single/dual</p> <p>One or two blue segments indicate selected listening direction(s).</p>
	<p>Surround</p> <p>All blue segments indicate listening in all directions.</p>

Wearing the Table Mic

Your Table Mic can be worn on a lanyard using the hanger provided, worn by the person speaking. It's best to place it within 8 inches (20 cm) of the speaker's mouth.



Lanyard instructions:

1. Attach the magnetic hanger to the back of the Table Mic. Make sure the hanger is properly inserted and secured.
2. Place lanyard around the neck. To adjust the length, hold the cylinder and pull the closure.
3. When the Table Mic is worn by the speaker the top indicator will light up for 3 seconds.







How your Table Mic helps

Conversation Streaming Modes

The Table Mic is a versatile, intelligent product. It follows the main speaker in quiet or noisy settings automatically to provide you the best speech understanding possible. The Table Mic allows you to override the automatic mode and manually select up to two speakers among the group. The Surround mode is optimized for a large group discussion in quiet settings. In addition, the Table Mic can be worn by a distant speaker in noisy settings.

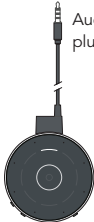
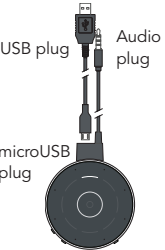
Tabletop

Place your Table Mic in the middle of a table to listen to a group of people. For best speech understanding, always bring your Table Mic as close to the conversation partner(s) as possible.

	<p>Automatic</p> <p>When the Automatic mode indicator illuminates, the Table Mic follows the main speaker automatically.</p> <p>If the Automatic mode indicator is off, tap the Automatic/Surround touch key to activate it.</p>
	<p>Manual single speaker</p> <p>Tap any segment to focus on a specific speaker.</p>
	<p>Manual dual speaker</p> <p>Tap and hold (1 second) a second segment to focus on an additional speaker.</p>
	<p>Surround</p> <p>Tap the Automatic/Surround touch key to listen to multiple people in quiet settings.</p> <p>Tap the Automatic/Surround touch key to return to Automatic mode.</p>

TV Audio Streaming (Line-in)

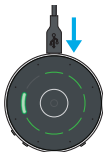
Streaming audio from your TV to your hearing aids.




 <p>Audio plug</p>	<p>Insert the TV streaming cable in the Table Mic microUSB jack.</p> <p>Insert the 3.5mm audio plug of the TV streaming cable in the TV's audio jack.</p>
 <p>USB plug</p> <p>Audio plug</p> <p>microUSB plug</p>	<p>To recharge the Table Mic while streaming audio from your TV, you can insert the microUSB plug of the charging cable into the TV streaming cable microUSB jack.</p> <p>Insert the USB plug of the charging cable into the Power Supply jack.</p> <p>Plug the Power Supply in the wall outlet.</p>

Charge your Table Mic

To charge your Table Mic:

1. Attach the microUSB end of the charging cable to the microUSB jack on your Table Mic.
2. Attach the microUSB end of the charging cable to the jack on the power adapter.
3. Plug the power adapter into an external power source, like a wall outlet.
4. Check the charging status using the segments on your Table Mic. See next page.



Segment status	Charging status
	Green segments indicate battery charge level. Each segment represents about 1 hour. The blinking green segment indicates the current level. If charging during use, all green segments will briefly interrupt other indicators when the battery is fully charged.
	Orange segments indicate less than 2 hours of battery life.
	Red segment indicates less than 1 hour of battery life. Blinking red segment indicates an empty battery.

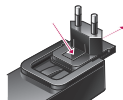
A full charge powers the Table Mic for up to 12 hours of streaming. Your Table Mic will fully charge in about 2 hours.

Assembling your power adapter

Your Table Mic may come with several plug options to use in different countries. If the power adapter required assembly, follow the below steps.

To attach a plug option to your power adapter:

1. Choose the plug option for the country where you're using your Table Mic.
2. Slide the plug option into the power adapter until it snaps into place.
3. To remove the plug option, press the tab and slide the plug option away from the power adapter.



Troubleshooting guide

Problems with your Table Mic? Try these tips. If issues continue, contact your hearing care professional.

Symptom	Possible causes	Solutions
One (or both) hearing aids unexpectedly drops out of audio streaming.	Hearing aids may be on the edge of wireless range.	Move closer to Table Mic.
	Battery level in hearing aid can no longer support audio streaming.	<ul style="list-style-type: none"> • Replace hearing aid battery with a new one. • Recharge your hearing aid, if applicable.
	Large object, such as furniture or a wall, may be degrading signal.	For best performance, your hearing aids should be within line-of-sight of Table Mic.
	Wireless connection with Table Mic was lost.	To restart the audio stream, follow steps in the <i>Start/Stop Audio Streaming</i> on p. 10.

Symptom	Possible causes	Solutions
Streamed audio quality is distorted.	Low battery level in Table Mic.	Recharge Table Mic. See <i>Charge your Table Mic</i> on p. 18.
	Volume of audio source is not optimal.	Adjust volume level of audio source until better sound quality is achieved.
Streamed audio quality is inconsistent.	Bluetooth device may be on the edge of wireless range.	Move Bluetooth device closer to Table Mic.
Audio stream is too loud or too soft.	Volume streamed from Table Mic to hearing aid not optimal.	Press volume + or – button on Table Mic.
Table Mic Mode: Difficult to hear speaker in noisy environments.	Table Mic may be too far from speaker.	Move Table Mic closer to speaker's mouth.

Symptom	Possible causes	Solutions
Remote Mic Mode: Difficult to hear speaker in noisy environments.	Table Mic may be covered by clothing or poorly positioned.	Provide clear access from Table Mic to speaker's voice.
No streamed sounds are heard in the hearing aids.	Hearing aids are not paired with Table Mic.	Follow steps in <i>Pair to your hearing aid(s)</i> on p. 7.
	No incoming audio signal is available.	<ul style="list-style-type: none"> • Turn on the electronic audio source. • Unmute or increase volume on electronic audio source.
Device is not responding.	Possible error condition.	<p>Press power button for 8 seconds to force shutdown.</p> <p>Turn on as usual.</p>

Intended Use

The Table Microphone is an assistive listening device which transmits sound via wired earphones or to a 2.4 GHz wireless air conduction hearing aids. When worn by a distant speaker or used in noisy environments, it functions as a Remote Microphone. It also functions as a TV Streamer when connected to the TV's audio output.

The Table Microphone is designed to comply with Standards of International Electromagnetic Compatibility. However, it is still possible that you may experience interference caused by power line disturbances, airport metal detectors, electromagnetic fields from other medical devices, radio signals and electrostatic discharges.

The Table Microphone is designed to be cleaned with a damp cloth moistened with soapy water.

If you use other medical devices or wear implantable medical devices such as defibrillators or pacemakers and are concerned that your Table Microphone might cause interference with your medical device, please contact your physician or the manufacturer of your medical device for information about the risk of disturbance. The Table Microphone should not be used during an MRI procedure or in a hyperbaric chamber. The Table Microphone is not formally certified to operate in explosive atmospheres such as may be found in coal mines or certain chemical factories.

Any serious incident that has occurred in relation to your Starkey device should be reported to your local Starkey Hearing Technologies representative and the Competent Authority of the Member State in which you are established. A serious incident is defined as any malfunction, deterioration in the characteristics and/or performance of the device, or inadequacy in the device Operations Manual/ labeling which could lead to the death or serious deterioration in the state of health of the user, OR could do so upon recurrence.

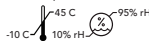
Use on Aircrafts

The Table Microphone should not be used on aircrafts unless specifically permitted by the flight personnel.

International Use

The Table Microphone is approved to operate at radio frequencies that are specific to your country or region and might not be approved for use outside your country or region.

Be aware that operation during international travel may cause interference with other electronic devices, or other electronic devices may cause interference with your Table Microphone.



Your Table Microphone is designed to operate, be stored, and be transported within the temperature range of -10°C (14°F) to 45°C (113°F) and relative humidity range of 10%-95%, and altitude limits 70 kPa – 106 kPa (equivalent to altitudes from 1,200 ft (380 m) below sea level to 10,000 ft (3,000 m))

We are required by regulations to provide the following warnings:

⚠ WARNING: Use of the Table Microphone directly next to other electronic equipment should be avoided because it could result in improper performance. If such use is necessary, note as to whether your hearing aids and the other equipment are operating normally.

⚠ WARNING: Use of accessories, components or replacement parts other than those provided by the manufacturer of the Table Microphone could result in increased electromagnetic emissions and decreased electromagnetic immunity and could result in degradation of performance.

⚠ WARNING: If Portable Radio Frequency communications equipment is used closer than 30cm (12") from your Table Microphone, degradation of the performance of your hearing aid could result. If this occurs, move away from the communications equipment.

Although the Table Microphone is not formally certified (IP rated) for protection against dust or water ingress, per IEC 60529, it has been tested to the IP 52 level. This means that the Table Microphone is protected from dust. The battery in your Table Microphone is not replaceable. Do not attempt to replace the battery. The Table Microphone does not contain any user-serviceable parts. Do not open or modify it.

Do not connect the Table Microphone to any devices not described in this manual. The expected service life of the Table Microphone is 3 years.

Wireless Technical Description

The Table Microphone operates in the 2.4-2.4835 GHz band with a maximum effective radiated power of 8 dBm with transmission modulation type of 1M12FXD and 1.1 MHz bandwidth. The receiver section of the radio has a bandwidth of 2 MHz.

WIRELESS NOTICES

FCC ID: 2AS2V-TM10

IC: 24964-TM10 (Model TM10)

FCC/IC NOTICE

This device complies with part 15 of the FCC rules and with ISCED Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

Hereby, Nuance Hearing declares that Starkey Laboratories Inc. Table Microphone is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the Declaration of Conformity can be obtained from info@nuancehear.com

NCC NOTICE

Without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to a approved low power radio-frequency devices. The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications is operated in compliance with the Telecommunications Management Act. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

Regulatory information

Nuance Hearing
24 Raoul Wallenberg St.
Tel Aviv 6971920
Israel



Nuance Hearing
Packhorse Lane Bibury
Cirencester GL7 5NT
England



Waste from electronic equipment must be handled according to local regulations



Consult user manual



Keep dry

Instructions for Disposal of Old Electronics

Starkey Laboratories, Inc. encourages, the EU requires, and your local community laws may require, that your Table Microphone be disposed of via your local electronics recycling/ disposal process.

The below instructions are provided for the benefit of disposal/recycling personnel. Please include this manual when disposing of your Table Microphone.

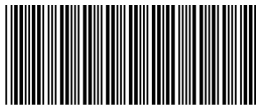
FOR DISPOSAL/RECYCLING PERSONNEL ONLY

This product contains a Lithium Ion Polymer battery.

To remove this battery:

- Power off the Table Microphone.
- Pry apart the housing halves with a small screwdriver.
- Cut the battery wires from the circuit board to prevent accidental shorting.
- Pry the battery away from the housing using a wide flat blade.

Such modifications could void the user's authority to operate the equipment.



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Patent: www.starkey.com/patents